

## Brief Descriptions on Scanner Software Installation

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For users who already have computer experience, the driver installation for our scanners can be easy. Before you get into complicated cases, you can try the following steps to install the driver. If you have troubles, you can read more documents. The said 'software installation' includes the **scan program** installation and the **USB device driver** installation. From this date, these two parts of the software are sent with one single ZIP file.

For the foot scanner software installation, please follow these steps:

1. To install the scanner on Windows XP should be the easiest. You will receive these files: SETUP.EXE, NEWSCAN.001, and NEWSCAN.002. Just launch SETUP to install the scan program. After the installation, all scan programs are installed to C:\ScanFeet folder if you choose the default setting. The driver files are under C:\ScanFeet\32-Bit\_Driver. Plug in the scanner and browse into C:\ScanFeet\32-Bit\_Driver folder to install the driver. Follow instructions on screen. Do not go online to install driver.
2. To install the scanner 32-Bit Windows Vista, or 7 or 8 should be easy. Although the messages are different, the process is the same as the above.
3. The installation on 64-Bit Windows 7 or 8 could be hard depending on the case. The 64-Bit driver is under C:\ScanFeet\ 64-Bit\_Driver folder, so you need to launch the SETUP first. You need to follow certain steps to install the driver properly. For details, please read the PDF named "Graphic Walk-Through for 64-Bit Driver Installation on Windows 7" and "Sharp Shape Scanner Installation on Windows 8".

For the cast scanner software installation, please read the following:

The difference is only with the file names. The files are SETUP.EXE, SCANCAST.001, and SCANCAST.002 for the cast scanner. The rest are the same as the above.

Please keep the 64-Bit driver for future use, because it applies to all scanners (either foot scanner or cast scanner). You need to have separate folders to keep the 64-Bit driver for the foot scanner and cast scanner, because the 64-Bit drivers are different for the foot scanner and cast scanner.

For users who do not have computer experience and who do not want to spend time on the installation, we offer the following to solve the installation problems. A fee may apply, depending the time that we spend on the case.

1. Customer installs the software. We use phone to walk him through it.
2. Customer sends the computer to us for configuration.
3. We purchase a computer for customer. We pre-install the software on it.